

Replacement Policy:

Products purchased through SIGNWORLD CANADA INC. and under warranty* may be returned for replacement by following these steps:

1. Contact SIGNWORLD CANADA INC. Customer Service at (416) 748-8788 to obtain an RMA number.
2. Fill out the Return Merchandise Authorization Form in its entirety and place the RMA form in the box with the item(s) being returned.
3. Return the authorized item(s) per shipping instructions.
4. Our Replacement Department will process your request



Return Merchandise Authorization (RMA) Form

Company: _____ Contact Name: _____

Address: _____

City: _____ Province: _____ Postal Code: _____

Email Address: _____

Phone: _____

RMA No: _____ Date Issued: _____

(Obtained from SIGNWORLD CANADA INC. Customer Service)

**Under Warranty (Must provide original order number and date in order to verify warranty coverage)*

Qty	Product Code	Product Name	Reason for Return	Order Number	Order Date

Shipping Instructions:

1. Be sure to obtain an RMA number and clearly mark the outside of the box(s) with this number.
2. Ship only items that are authorized
3. Ship returned items to:
Signworld Canada Inc.
ATTN: Returns Department
205 Champagne Drive, Unit 4
Toronto, ON
M3J2C6

Shipments received by Signworld Canada Inc. without an RMA number will be refused.

Sample Address Label with RMA Number

John Smith XYZ Corporation 123 Main Street	RMA# 123456 Signworld Canada Inc. ATTN: Returns Department 205 Champagne Drive, Unit 4 Toronto, ON M3J2C6
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Use this space for additional comments:

Customer Signature: _____ Date: _____

Return Approval: _____ Date: _____